



**NATIONAL CERTIFICATE: INFORMATION TECHNOLOGY: END USER COMPUTING**  
**SAQA ID: 49077**

<b>Accreditation Body</b>	<b>MICT SETA</b>
<b>Course Content</b>	<p>The programme introduces theoretical concepts of End User Computing and requires the application thereof, to develop a range of skills that will enable learners to be better-informed workers in their chosen industry.</p> <p>A qualifying learner will be able to:</p> <ul style="list-style-type: none"> <li>• Competently apply the knowledge, techniques &amp; skills of End User Computing applications in the workplace.</li> <li>• Understand the impact and use Information Communication &amp; Technology (ICT) in an organization and society.</li> <li>• Improve Communication by combining communication skills with End User Computing skills.</li> <li>• Improve the application of mathematical literacy in the workplace, by better utilizing applicable End User Computing Applications.</li> </ul>
<b>NQF Level</b>	Level 3
<b>Credits</b>	130
<b>Duration</b>	1 year
<b>Admission Criteria</b>	Grade 12 or RPL
<b>Articulation Options</b>	<ul style="list-style-type: none"> <li>❖ Allow further study in ICT and related fields at further education levels.</li> </ul>
<b>Career Focus</b>	<ul style="list-style-type: none"> <li>• Data Capturer</li> <li>• MS Office Administrator</li> <li>• Software User</li> <li>• Help Desk</li> <li>• Office Administrator</li> </ul>