

**FURTHER EDUCATION AND TRAINING CERTIFICATE: INFORMATION TECHNOLOGY: TECHNICAL SUPPORT (SAQA ID: 78964)**

<b>Accreditation Body</b>	<b>MICT SETA</b>
<b>Course Content</b>	<p>The purpose of this qualification is to build a foundation entry into the field of Computer Sciences and Information Technology, specifically into the field of Systems Support, covering basic knowledge needed for further study in the field of Systems Support at Higher Education.</p> <p>The qualification is designed to:</p> <ul style="list-style-type: none"> <li>• Have a flexible structure to allow for changing requirements in the computer industry.</li> <li>• Provide a foundational qualification for people who are pursuing a career in the computer industry, or related fields. People with this qualification have an introductory level of understanding about computer industry concepts and/or are able to work in areas of Information Technology with little technical complexity.</li> </ul>
<b>NQF Level</b>	Level 4
<b>Credits</b>	163
<b>Duration</b>	1 year
<b>Admission Criteria</b>	Grade 11 or Equivalent qualification NQF L3 with English & Math
<b>Articulation Options</b>	<ul style="list-style-type: none"> <li>❖ This qualification has been designed to allow entry into either the National Certificates in Systems Support at NQF level 5 or the National Certificate in Systems Development at NQF level 5, but can also be used as foundational to other IT qualifications that will be defined in future.</li> </ul>
<b>Career Focus</b>	<ul style="list-style-type: none"> <li>• Computer Technician</li> <li>• Network Administrator</li> <li>• Hardware Technician</li> <li>• Help Desk Support</li> </ul>